

## **INC MEMBER SURVEY FALL 2015**

## **Methodology**

This survey was sent via an email invitation to INC's list of INC's RNO members who had email addresses in file. The included email addresses were to delegates and alternates who had attended meetings in the past 18 months. The survey was sent to a total of 191 addresses. The survey was initiated on September 14 and was closed October 1, 2015.

Two emailed reminders were sent as follow-up during this timeframe - sent to only those who had not yet responded. Survey tool = Survey Monkey

#### 69 Responses (36% response rate

130 emails were opened (68.1%) 48 emails were unopened (25.1%) 8 addresses bounced (4.2%)

93 clicked through (48.7%) 5 opted out

### Confidence Interval is 6.81% (7%) @ 95%

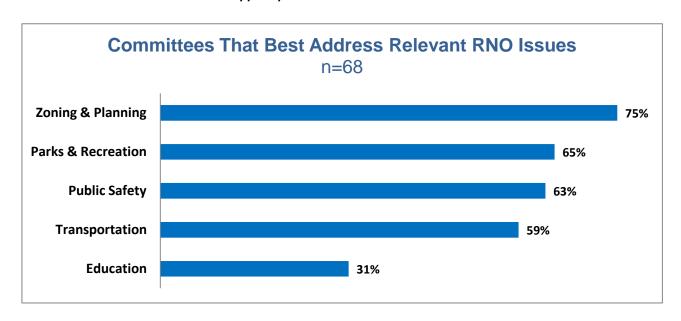
We are 95% confident that these responses represent the RNO membership within plus/minus 7%.

The following pages contain the aggregate results and verbatim responses.

Q1. When thinking about the INC's Committees, which of these best address issues that are relevant to your RNOs needs and concerns? [Check all that apply]. \*Note\* Click the link in each choice to learn more about each committee.

	Response Percent	Response Count
Zoning & Planning	75%	51
Parks & Recreation	65%	44
Public Safety	63%	43
Transportation	59%	40
Education	31%	21

answered question 68 skipped question 1

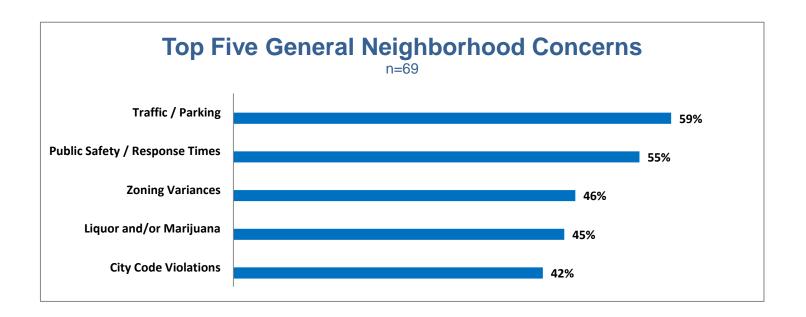


Q2. Here is a list of general concerns that we have heard from neighborhood organizations around Denver. Please select the concerns that are relevant to your neighborhood.

Answer Options	Response Percent	Response Count
Traffic / Parking	59%	41
Public Safety / Response Times	55%	38
Zoning Variances	46%	32
Liquor and/or Marijuana	45%	31
City Code Violations	42%	29
Property Safety / Reporting	39%	27
Improving Alternate Modes of	39%	27
Inappropriate Park Use	38%	26
Bars & Night Life	35%	24
Road Conditions / Potholes	32%	22
Trash	30%	21
Apathy Toward Civic Engagement	30%	21
Homelessness / Panhandling	29%	20
Mortgage / Rental Prices	26%	18
The Loss of Arts & Culture	9%	6
Other	23%	16

answered question 69 skipped question 0

TOP FIVE CONCERNS (n=69)	
Traffic / Parking	59%
Public Safety / Response Times	55%
Zoning Variances	46%
Liquor and/or Marijuana	45%
City Code Violations	42%



## **OTHER TOP CONCERNS**

- Sun Valley is on the verge of its development, so we are not quite there on some issues.
- Development without neighborhood input
- Lack of volunteer involvement and commitment; only a few do all the work
- Weeds
- Urban Density values vs. Desire to maintain "Neighborhood Integrity" (which means
- The deterioration of the 16th Street Mall. Trash, homelessness/panhandling.
- RNO has massive density increase without early notification or input from RNO, and
- Park planning
- "Unsmart" growth. Density to increase tax bases is not smart and it is not the answer nor is marijuana
- Park improvements
- Water Use
- Redevelopment of existing lower income/ low density housing for upper end very high
- We have a 1st grant to begin the artful painting of the Evans Avenue Bridge. YES! Artists are gathering.
- Homelessness is a concern for me, but not panhandling.
- Landmark Preservation Commission enforcement
- Drugs and prostitution along East Colfax

## Q3. Which concern is your Neighborhood's Top or On-Going Concern?

#### Open ended question

answered question 60 skipped question 9

#### TOP THREE NEIGHBORHOOD CONCERNS BY MENTION

- 1. Parking/traffic
- 2. Zoning & Planning
- 3. (Tied) Homelessness
- 3. (Tied) Public safety, Crime

#### **VERBATIM RESPONSES**

- We want a new recreation center in our neighborhood
- Zoning & traffic/parking
- Traffic / Parking, Bars & Nightlife around South Pearl Street business district
- Liquor establishments
- Parking/traffic
- Parking and Liquor
- A recent survey showed public safety, although Sun Valley has one of the lowest reported
- Safety
- Probably the proliferation of bars along Broadway at the expense of other types of useful businesses.
- Maintenance of Zoning Code; no spot zoning and limited variances
- development projects, no neighborhood plan, no park
- Parking/traffic
- Zoning
- Homeless people along the South Platte River and Evans and Broadway
- Crime and Traffic
- Hoarding junk items in front of homes. Concern for homeless persons at Rocky Mountain Lake Park
- Inappropriate park use
- Homelessness
- Increase in population (about 5,000) without sufficient parking, traffic management, or open space added.
- Homelessness

#### **Verbatim Continued**

With all the new building going on and Gates about ready to get underway, zoning is probably at the top of the list.

- Homeless
- School trash and vandalism (by them) and nearby marijuana that lures kids away from learning
- Parking and formation of entertainment district
- Desire for a recreation center/services.
- The lack of a four way stop at the corner of 36th Avenue and Ivy Street.
- Parking
- Crime and lack of connectivity to other parts of the city
- Park improvements
- Mortgage/Rental Prices
- Parking
- Public Safety
- The rise in prostitution, drug dealing and gang activity along E. Colfax & drifting back into
- Marijuana
- Probably zoning and traffic.
- Safety/response times
- Homelessness and crime
- Crime/Safety
- Transportation / traffic issues
- Homelessness/ Public Safety/Traffic & Parking
- Safety downtown
- Public Safety
- We focus solely on our park but what happens in the community does effect us. Safety on
- Not sure what a neighborhood organization is suppose to do
- Increased crime and potential gang activity
  - 1)Properly considered development around the Evans Light Rail Station. 2River banks
- repair after floods.
- Safety
- Gentrification
- Traffic/Parking
- Zoning issues
- Sustainability
- Parking
- Property Safety/Reporting
- Safety

- DU Students living in R-1 in numbers in excess of authorization.
- Traffic and walking safety. Crime from graffiti to break ins.
- Changing residential zoning
- Drugs and prostitution along East Colfax
- Public Safety
- Traffic & parking

## Q4. In what ways could INC better help your organization address its concerns and issues?

#### **Opened Ended Question**

# answered question 43 skipped question 26

#### **VERBATIM RESPONSES**

- Not sure, unknown (7)
- Be a voice for a bridge over the S. Platte near Alameda or Mississippi
- Challenge city on zoning issues; promote INC activities to general public; generate more involvement.
- Continue to be a resource for neighborhood activists Joel Noble & the Traffic Committee are AWESOME!
- Continue to support the Dist 4 police force and communicate public safety information to our RNO on a regular basis.
- Continued Communication/Neighborhood Awareness
- Emphasize the importance of city managers following the set rules/ordinances on issues.
- Encourage communication between neighborhoods and Denver Parks
  - Ensure that citizens know how to report suspicious activity, are informed from DPD about
- crime and shootings and how they are working to improve safety.
- Have the Safety meetings in the neighborhoods where crime is at its highest.
- Help us obtain more paint for the Evans Bridge Beautification (EBB) project.
- I feel INC does a pretty good job supporting us as an RNO
- I feel INC has provided a committee to address the issues in the park and gives support for
- I really wish I knew!
- INC sometimes feels more top down activist from my experience than grassroots up. This
- Keep us informed -- you cannot provide "too much".
- Keeping these issues at the forefront of City departments and elected officials
- Majorly fight #3
- Make the Mayor more accountable for keeping Denver a safer and cleaner place to live
- Meet with City & county authorities regarding public safety and increase in property taxes
- Not sure it can influence response times. Every neighborhood has identical concerns!
- Not sure. Chris O'Connor is on top of most of Lowry's problems; she'd know more than I do!
  Our neighborhood organization is small but very active and hopefully growing. We are pretty focused on our own neighborhood as
- there have been lots of planning and development committees and advisory boards to attend. However, we value INC and it's membership. We can certainly learn from your experiences and the knowledge you have gained.
- Personal help v. a one-size fits all approach.
- Provide information on new laws and how to engage with the police

#### **Verbatim Continued**

- Put pressure on the mayors office put a plan of action together about the issues along East Colfax
- Really not sure?
- RNO's need to get members engaged
- Send INC leadership on occasion to RNO meetings
- share knowledge and expertise
  - Solicit and engage new members of the community. My neighbors feel like its the "old guard" always deciding what's best for them.
- What's important to newer neighbors is the same as a 20 year resident.
- Support of EMNA's efforts. The present board is working hard.
- Train the new officers of our RNO
- Uniform, better way to find meetings occurring
- We need more time in meetings to discuss current concerns in various neighborhoods.
- Welcome their representative's report to the community to start a dialogue!
  - Providing equitable representation for all neighborhoods and citizens. Currently it's the rich, white, geriatric neighborhoods and
- people whose issues are mainly addressed.

Q5. We would like to ask you a question regarding how best to communicate with you as an individual who participates in your neighborhood organization. Please rate the following INC communication options in terms of value to you.

Answer Options	Very Valuable	Valuable	Less Valuable	Not of Value	Didn't Attend or Receive	Resp Count
Primary Topics Presented at the INC Delegate Meeting	12	39	7	2	6	66
E-mail Updates	33	30	5	1	0	69
Networking at INC Delegate Meetings(Outside of our Primary Topics)	1()	33	12	5	6	66
Our INC website	20	29	8	6	2	65
Primary Topics Presented at Committee Meetings	20	34	6	1	5	66
Networking at INC Committee Meetings(Outside of our Primary Topics)	וח	29	13	2	8	67
Election & Candidate Forums(Co-Hosted by INC, Historic Denver, and Denver 8)	25	26	9	3	4	67
Neighborhood Star Nominations and Awards Ceremony	8	23	18	12	6	67
Mail Box Postcards	1	14	15	21	11	62

answered question 69 skipped question 0

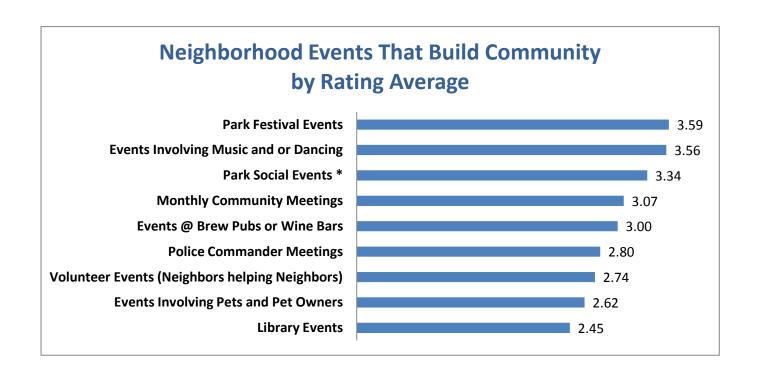
Valuable to Very Valuable - Rank Order	Percentage
E-mail Updates	96%
Primary Topics Presented at Committee	82%
Primary Topics Presented at the INC	77%
Election & Candidate Forums(Co-Hosted	76%
Our INC website	75%
Networking at INC	66%
Networking at INC Delegate	65%
Neighborhood Star Nominations and	46%
Mail Box Postcards	24%

Rank order was created by adding the number of Valuable and Very Valuable responses per item and dividing by the number of total respondents per item.

Q6. We would like to ask you a question regarding events in your neighborhood. Please Rate the following event activity types in terms of their ability to build neighborhood participation in civic organizations such as yours.

Response Count	Answer Options	Not Well Attended (Very Few Neighbors attend often)	Irregular Attendance	Reliable Regular Attendance	Growing Attendance	Well Attended	N/A
62	Police Commander Meetings	9	16	15	7	8	7
64	Library Events	7	10	11	4	1	31
65	Monthly Community Meetings	4	18	15	10	10	8
64	Events @ Brew Pubs or Wine Bars	7	7	7	11	5	27
64	Park Festival Events	4	8	7	11	16	18
63	Park Social Events *	4	8	15	8	12	16
64	Events Involving Music and or Dancing	2	7	9	12	11	23
64	Events Involving Pets and Pet Owners		12	6	1	5	35
61	Volunteer Events (Neighbors helping Neighbors)	/I	22	11	9	4	11

	RATING
EVENT	AVERAGE
Park Festival Events	3.59
Events Involving Music and or Dancing	3.56
Park Social Events *	3.34
Monthly Community Meetings	3.07
Events @ Brew Pubs or Wine Bars	3.00
Police Commander Meetings	2.80
Volunteer Events (Neighbors helping Neighbors)	2.74
Events Involving Pets and Pet Owners	2.62
Library Events	2.45



#### OTHER EVENTS CITED THAT BUILD COMMUNITY WITHIN NEIGHBORHOODS

- Annual meeting
- Annual neighborhood picnic
- Block Party Days
- Civic Center events
- Clayton Friday Night Grill, Clayton Neighborhood Celebration
- Comment: It is difficult to ascertain whether these events are well attended by residents because often these are destination events Community gardens, bee-safe neighborhood activities, preservation of urban wildlife and urban native lands from
- development/concrete/asphalt
- Events which include children draws a large and consistent attendance.
- FrontPorchFriday April Oct first Friday in month we ask neighbors to network from 5 7 pm.
  I cannot answer these questions as we do not attend many of these events so I'm not the best person to say whether or not we've had good attendance.
- I represent the East Montclair neighborhood association
- July 4 at Washington Park
- Neighborhood has 3 yearly mtgs. well attended. Assume you mean events in our parks (above)? We also have an e-mail list of about 700 names for monthly & emergency notices, and newsletter hand delivered 5 times/year by Block Captains.
- Occasionally "hot issue" type meetings
- Our one Park is new, very nice but pretty small so social and festival events additionally occur in a variety of locations including block parties, ball fields, parking lots, and open space all of which could be considered a kind of park.
- Our solstice and equinox parties at Overland Pond Park or Ruby Hill
- Scholarship Awarding Ceremony
- Solstice and Equinox. Not seeing a place to answer last question. Representing the Overland Park N.A. We had an Artists in August event that 200 people came to on a Sunday afternoon (8/9)...openings of bars is good for gathering
- folks...we have a Thirsty Thursday where we go to homes or businesses out here and usually get 40-60 people. We're in LOWRY...can't get this in the last question. Sorry!.
- We have an annual neighborhood-wide yard sale that is well attended. Also have a growing and well attended home tour.
- We have summer "out front" with voluntary attendance and ice cream socials the other events cited don't fit our area.

## Q7. Thank you and please let us know which RNO / Organization you are helping to represent.

# answered question 35 skipped question 34

Athmar Park

Baker

Baker Historic Neighborhood Association

Capitol Hill United Neighborhoods

**CCNNA** 

Clayton United

Congress Park Neighbors (2)

Cranmer Park/Hilltop Civic Assn

Cultural Arts Residential Organization

**Curtis Park** 

Greater Park Hill

Harkness Heights Neighborhood Association (2)

Harvey Park/HPIA

Hutchinson Hills/Willow Point

I don't understand this question

Ivy Street Neighbors Association

La Alma Lincoln Park NA

Lairmer Street Condo Association

Overland Neighborhood

Platt Park Peoples Assn (2)

Rosedale Harvard Gulch

SCPNA (2)

Southmoor Park South NA

Sun Valley Community Coalition

University Hills North Community

University Park Community Council (2)

West Washington Park Neighborhood Association (3)

Winston Downs